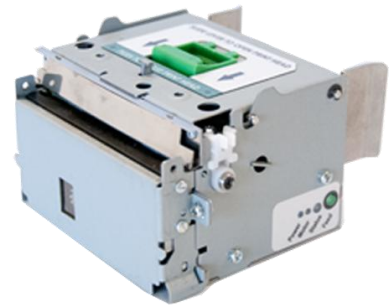


# Microcom 338M Thermal Kiosk Printer

Industrial quality tag, ticket, label, and receipt  
printer



The ideal solution for a broad range of  
kiosk printing needs.

*When it comes to your kiosk printing needs, Microcom understands the importance of reliability and durability. That's why Microcom is proud to introduce the new 338M open frame print mechanism. Developed to perform in extreme conditions and high traffic locations, this versatile printer is the right choice for any unattended kiosk.*

**Key Features include:**

- Compact footprint
- Remote sensor options
- Top or bottom black line sensor
- 100% duty cycle printing
- Reliable rotary or guillotine cutter options
- Long life print head
- Up to 8" per second print speed
- Automatic paper loading
- Field replaceable wear parts

## Microcom Model 338M

The model 338M is Microcom's 3" wide kiosk printer that is capable of printing on a variety of media types. It features a compact footprint and a fast, powerful print engine. The Microcom name ensures a printer that is user-friendly, long-lasting, and affordable.

The 338M offers a wide array of configurations that can be tailored to suit your unique printing application. Configurable options include 203 or 300 dpi print resolution, rotary or guillotine cutter, high or low torque motor, presenter, status monitoring sensors, and fixed or adjustable line guides, just to name a few.

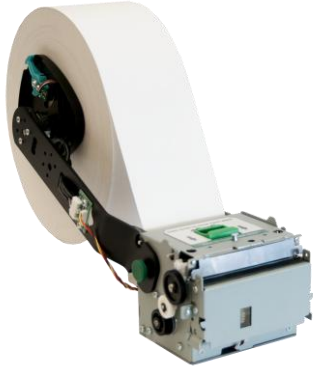
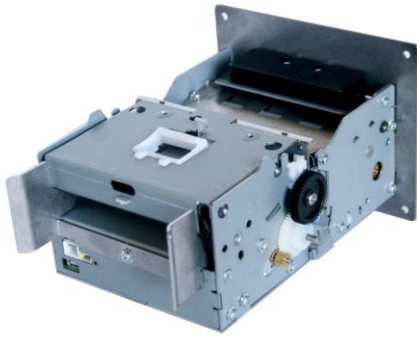
Have questions about the 338M and your kiosk printing needs? Contact the sales team and discover why Microcom printers are the perfect fit for your kiosk.



(740) 548-6262  
8220 Green Meadows Drive North  
Lewis Center, Ohio 43035  
www.microcomcorp.com

## Application Overview:

- Event Ticketing
- Promotions
- Receipt
- Parking
- Gaming/ Casino
- Healthcare
- Transportation
- Admissions Processing



Optional supply holder

## Microcom 338M Optional Features

- High Torque Version
- Presenter
- Low Stock Sensor
- Supply Holder
- Thick Stock Cutter
- Illuminated Bezel
- Fixed Guide Line Options



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Visit us at [www.microcomcorp.com](http://www.microcomcorp.com)

References in this publication to Microcom Corporation products or services do not imply that we intend to make them available in all countries.

This product is RoHS compliant.



## Microcom 338M Thermal Kiosk Printer

For more information visit our website at [www.microcomcorp.com](http://www.microcomcorp.com) or call (740) 548-6262

### Performance Summary ◆◆◆

- 203 or 300 dpi resolution
- Up to 8" (203 mm) per second
- Auto loading capability
- Microsoft Windows® driver
- Microcom LDS programming language
- Black mark and transmissive sensors
- USB interface
- Standard guillotine cutter (optional rotary cutter)
- Optional presenter
- Software controlled print contrast adjustment
- Adjustable or fixed paper guides
- Multiple mounting locations for flexible kiosk installation

### Bar Codes ◆◆◆

- Code 39
- GS1-128
- QR
- Codabar
- Code 128
- PDF-417
- Interleaved 2 of 5
- Intelligent Mail (4-State)
- GS1 DataMatrix (ECC 200)
- Postnet
- Planet Code
- And More

### Fonts ◆◆◆

- Downloadable font support
- All fonts expandable in height and width up to 255X and 255Y
- 0, 90, 180 and 270 degrees font and bar code printing

### Printing ◆◆◆

- Direct thermal, on-demand point of sale printing
- Paper width: 2"-3.25" (50.8 mm-82.5 mm)
- Print width: up to 3.19" (81 mm)
- Paper thickness: up to .013" (.33 mm)
- Prints on continuous roll or fan-folded paper
- Fixed paper guide widths of 80 mm and 82.5 mm or adjustable guides

### Memory ◆◆◆

- Up to 20MB Flash
- Up to 8MB RAM

### Physical Dimensions ◆◆◆

Height	Width	Depth	Weight
2.8" (71 mm)*	4.85" (119 mm)	5.0" (127 mm)**	1.7 lbs. (.77 kg)***

### Environmental Conditions ◆◆◆

- Relative humidity: 10-85% non-condensing
- Operation temperature: 40° F to 104° F (5° C to 40° C)
- Power supply: External supply with auto-sensing; 90-264 VAC, 3.5/1.5 A, 47-63 Hz

### Compliance ◆◆◆

- RoHS
- FCC Class A
- cTUVus

### Warranty ◆◆◆

- One year limited warranty

\*Please note: Height of a low torque printer. Height with high torque printer is 3.45" (87.6 mm)

\*\*Please note: Depth of a printer without presenter. Depth with presenter is 6.9" (175 mm)

\*\*\*Please note: Weight of a low torque printer without presenter

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